

The following steps will guide you through our new home warranty process

3 months maintenance & beyond

Welcome Home

Here at Practical Homes we are proud of our 25 years experience in delivering beautiful practical homes. We pride ourselves on not only building a quality home but customer service including our after settlement support and after care.

At hand over, you will be provided details regarding your 3 month maintenance gurantee. After 3 months a representative from Pratical Homes will arrange a suitable time to review your maintenance items.

Step 1: Client to document and record any items that require review.

Step 2: After 3 months from the fate of handover, a Practical Homes Representative will contact you to arrange a suitable time to conduct maintenance inspection. Client to go over items requiring attention.

Step 3: Practical Homes to coordinate trades to review requested maintenance items.

Step 4: Client to confirm once all requested maintenance items completed.

All Practical Home Clients are coverd by Home Warranty Insurance for Major Defects for 6 years from date of handover.

Each of our Supplier's Provide Different Warranty Periods - please see below our suppliers details.

Ultra Air - 02 9831 4444

www.ultraair.com.au

Dynamic Garage Doors - 1300 645 056

www.dynamicds.com.au

Caesarstone - 1300 119 119

www.caesarstone.com.au

Caroma - 13 14 16 www.caroma.com.au Wideline - 02 8835 4444

www.wideline.com.au

Granitgard -

www.granitgard.com.au

Bosh Alarm - 1300 026 724

www.boschsecurity.com/au/en/

Rheem - 1300 615 250

www.rheem.com.au/rheem/

JB Electrical - 02 4647 7988

www.jbegroup.com.au

Timpelle Kitchens - 02 9608 4111

www.timpellekitchens.com.au

Stylish Wardrobe & Showerscreens - 4647 2344

https://stylishwardrobes.com.au

Omega Appliances - 1300 739 033

www.omegaappliances.com.au